

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| In re Application of: | : |
| | : Group Art Unit: 3623 |
| Jodi BRESLIN et al. | : |
| | : Examiner: Thomas L. Mansfield |
| Appln. No.: 10/664,283 | : |
| | : Confirmation No.: 4534 |
| Filed: September 17, 2003 | : |
| | : |
| For: A SYSTEM AND METHOD FOR | : |
| MANAGING RISKS ASSOCIATED WITH: | : |
| OUTSIDE SERVICE PROVIDERS | : |

Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT/RESPONSE

Sir:

In response to the Office Action dated April 28, 2009, Applicant respectfully requests favorable reconsideration of the above-identified patent application in view of the following amendments/remarks, which are believed to place the above-identified patent application in condition for allowance or in better form for consideration on appeal.